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To: Microsoft ATR **Date:** 12/6/01 10:38am

Subject: State atorney general demands

This is either an ego trip for the attorney generals or a cave to the business interests of the competitors. This does nothing to aid consumers.

The market determines what products to use. Microsoft gives consumers what they want and that is why it has been so successful. Microsoft products never start out at the top but each revision gets better until their product is the one consumers want. They constantly improve their products where other company's stagnate such as Lotus 123 and Wordperfect which used to dominate their niches

Let the marketplace decide.

I am tired of Windows crashes and when someone produces a better system with applications I will drop windows. However my son says XP is very stable, so maybe I won't have to switch. Microsoft is evolving to a better system itself.